

I think anyone, especially hard of hearing people should be able to test wireless phones before purchasing. Besides the hassle of signing a contract, and returning the phone, etc., we also have to deal with the associate too. For some of us, that is extremely difficult to do. I am lucky enough to have a provider that will let me test as many phones as I need to, but I know from checking them out, that is not the case with all providers. Please keep/make it mandatory that wireless companies allow us to test phones and equipment first.